

POLICY: SMS Texting Policy

PURPOSE:

This policy describes Nuclear Care Partners' policy for use of SMS texting in its business operations and explicit protections of personal data (phone numbers).

POLICY:

It is the policy of Nuclear Care Partners related to SMS texting that it does not share personal data (phone numbers) and consent with third parties / affiliates or partners.

Any of Nuclear Care Partners' webforms where consumers are entering personal information including contact information and phone number: Will include the SMS content disclosure identified below.

 By providing a telephone number and submitting this form you are consenting to be contacted by SMS text message. Message & data rates may apply. Message frequency may vary. SMS Texting Link. Reply Help for more information. You can reply STOP to opt-out of further messaging.

Nuclear Care Partners primarily uses SMS Texting to engage employees for employment related communications on an as needed basis.

Do Not Call/ No Further Contact Policy

The following sets forth Nuclear Care Partners' (NCP) policy for complying with consumer requests not to be called or texted by NCP and maintaining a list of such requests. The purpose of this Do Not Call Policy is to ensure that (a) telephone calls or text messages made by NCP's employees, team members, agents and representatives conform to federal and state standards, and (b) NCP honors consumer requests not to be called or texted. A copy of this Policy shall be made available to NCP's consumers or their representatives immediately upon request.

Do Not Call/No Further Contact List

In making outbound telephone calls or texts, NCP maintains, follows and updates its own internal do-not-call /No Further Contact list. This list is maintained in the leads database the report is called <u>No Further Contact</u>. Each person/consumer requesting to be added to this list

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must be individually added from his or her lead/consumer profile. This Do Not Call/ No Further Contact List includes those consumers who have directly communicated their desire not be called or texted by the Company.

Consumers who do not want to receive calls or texts from NCP may ask us to place their telephone number on the NCP Do Not Call List / No Further Contact List by:

- Sending a written request to 631 24 ½ Road; suite C, Grand Junction, CO 81505
- E-mailing NCP at info@nuclearcarepartners.com
- Calling at: 888-525-5111
- Other reasonable means.

All such do-not-call or text requests must include the telephone number(s) at which the consumer no longer wishes to receive calls or text messages from NCP.

The Company's policy is to record each do-not-call or text request, regardless of the form in which it is made, at the time it is made and to place the consumer's telephone number(s) on the NCP Do Not Call/No Further Contact List within a reasonable time after the request. The phone numbers listed in the NCP Do Not Call/No Further Contact List are excluded from future calls or texts by the Company, unless a consumer later provides us permission or consent to call or text that number or the call or text is otherwise permitted by applicable law.

The Company's policy is to maintain a record of all do-not-call or text requests made for a minimum of five (5) years. The Company will not sell or share the NCP Do Not Call List (except for call suppression purposes) without the consumer's consent.

Training

All NCP personnel engaged in any aspect of telephone solicitation are informed of and trained in the existence and use of both the NCP Do Not Call List/ No Further Contact and the National Do Not Call Registry, and the Company's policies and procedures with respect to do-not-call or text requests.

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